


Visiting Care Homes during COVID-19 – Indoor visitors' guide

Initially there will be one designated visitor per person. Essential visitors for end of life or exceptional circumstances can continue to visit.

<p>1. Visits will take place at prearranged times. In the early phase there will be one designated visitor per person.</p>		<p>2. Visitors should bring their own face coverings and report to reception. Staff will sign a visitors book.</p>	
<p>3. Visitors will be asked some health questions to ensure that they do not have symptoms of COVID-19.</p>		<p>4. The visitor will only be allowed to visit if they are feeling well and do not have any COVID-19 symptoms, they are wearing a face covering and they agree to follow hand hygiene and other instructions.</p>	
<p>5. Visitors will be asked to wash their hands and/or apply alcohol based hand gel.</p>		<p>6. Staff will provide an update on the residents wellbeing and any instructions to support safe visiting.</p>	
<p>7. Initially visitors will be restricted to one person for 30 minutes. This allows staff to clean visitor area between visits.</p>		<p>8. Visitors will need to maintain a 2m safe distance, wear a face covering and if necessary PPE.</p>	
<p>9. At the end of the visit staff will provide instructions on removal/disposal of PPE if using and hand hygiene.</p>		<p>10. On leaving visitors will be asked to go straight home, wash their clothes separately from other laundry and take a shower or bath.</p>	

We are extremely grateful for your patience during this time